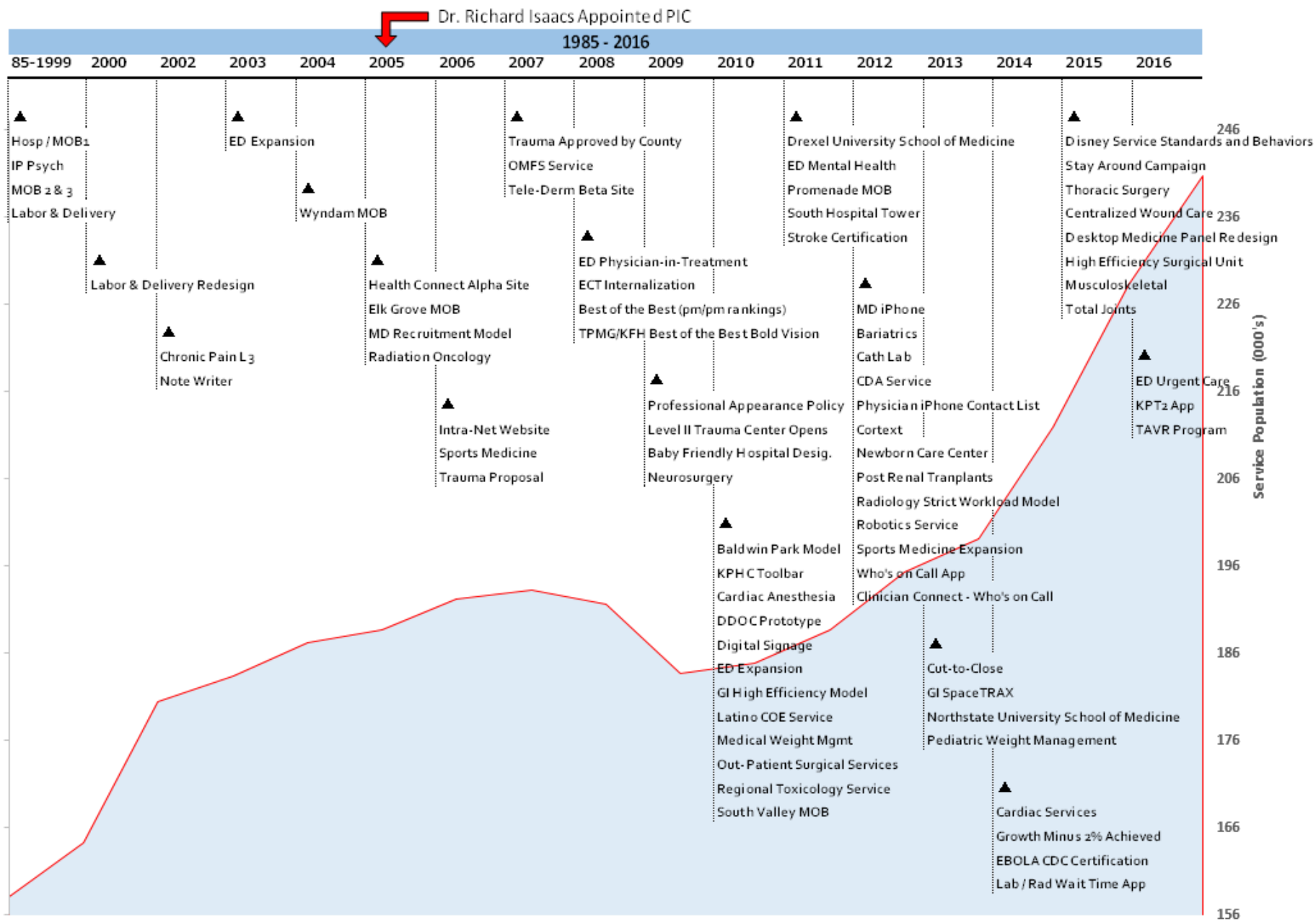




The Transformation of South Sacramento



	HealthConnect Alpha Site - in 2004, South Sacramento helped build and implement HealthConnect for Kaiser Permanente as the learning lab. Many local innovations with regional impact were developed as a result.
	Trauma Approved by County: Kaiser Permanente's first ever Level II Trauma Center gets positive reviews from the American College of Surgeons. Since inception, our two Trauma Centers have ensured the highest quality for our patients and contributed over \$100 million in net revenue and claims savings to the organization.
	ED Physician-in-Treatment: Along with South Sacramento Emergency Department leadership team, Dr. Karen Murrell innovated and perfected a high-quality, high efficient model for emergency care.
	Professional Appearance Policy: In interdependent fashion, South Sacramento Medical Center implemented Kaiser Permanente's first comprehensive professional dress and professional attitude policy for physicians and staff.
	KPHC Toolbar: Dr. Ed Lee's innovative Tool Bar was created to enhance physician utilization of technology making charting and navigation within the EMR more user-friendly.
	Regional Toxicology Service: Dr. Steve Offerman's comprehensive approach regionalized toxicology services by creating consistency and quality for Northern California patients.
	ED Mental Health: Emergency leadership developed model for mental health in the ED by developing mental health CDA and initiating early treatment and intervention for patients needing behavioral health services.
	CDA Service: Created first emergency physician run CDA to decrease hospital PDR and enhance TAT for cardiac lab services, endoscopies, and colonoscopies.
	MD iPhone: iPhone app created and every physician provided iPhones for rapid communication access.
	Cortext: Utilized smartphones to enhance physician-to-physician communication and provide more direct specialty access for patients.
	Physician iPhone Contact List: App created to catalogue all physician contact information in iPhone.
	Who's on Call App: Every medical service's call schedule readily available without delay.
	Clinician Connect (Who's on Call) goes regional and has replaced South Sacramento's initial Who's on Call App.
	Robotics Service: South Sacramento implemented Robotic Service for Gyn-Onc, Urologic Oncologic Surgery, and Complex Benign Gynecologic Surgery. Has broken high efficiency records for the Intuitive program internationally.
	Sports Medicine Expansion: South Sacramento and the North Valley physicians collaborated to win the trust of the Sacramento Kings, previously with UC Davis, for their team's medical care.
	Cut-to-Close: Surgeon leaders developed cut-to-close and close-to-cut model for high efficiency OR strategy.
	EBOLA CDC Certification: South Sacramento Medical Center received CDC designation as EBOLA receiving center.
	Lab / Rad Wait Time App: Lab/Rad app created to support patient convenience and scheduling.
	Disney Institute collaborates with South Sacramento leaders and staff to expand legendary customer service standards and behaviors.
	Stay Around Campaign - Exam room redesign to promote consistent high quality care and education, medical center wide.
	ED Urgent Care: Emergency department expands after hours care to provide patients with more access, convenience, and lower cost.
	KPT2 App: South Sacramento leaders developed an iPhone App to monitor hospital census, quality, and throughput.